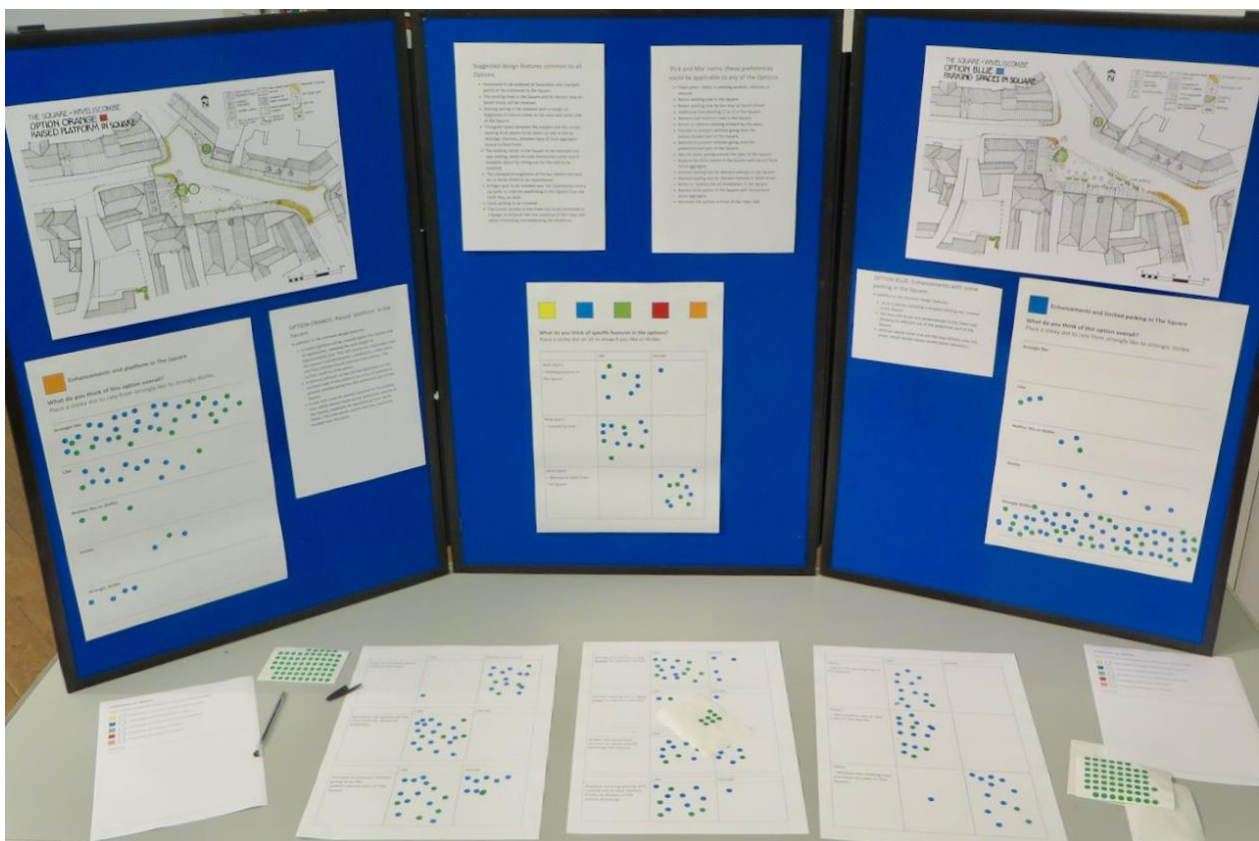
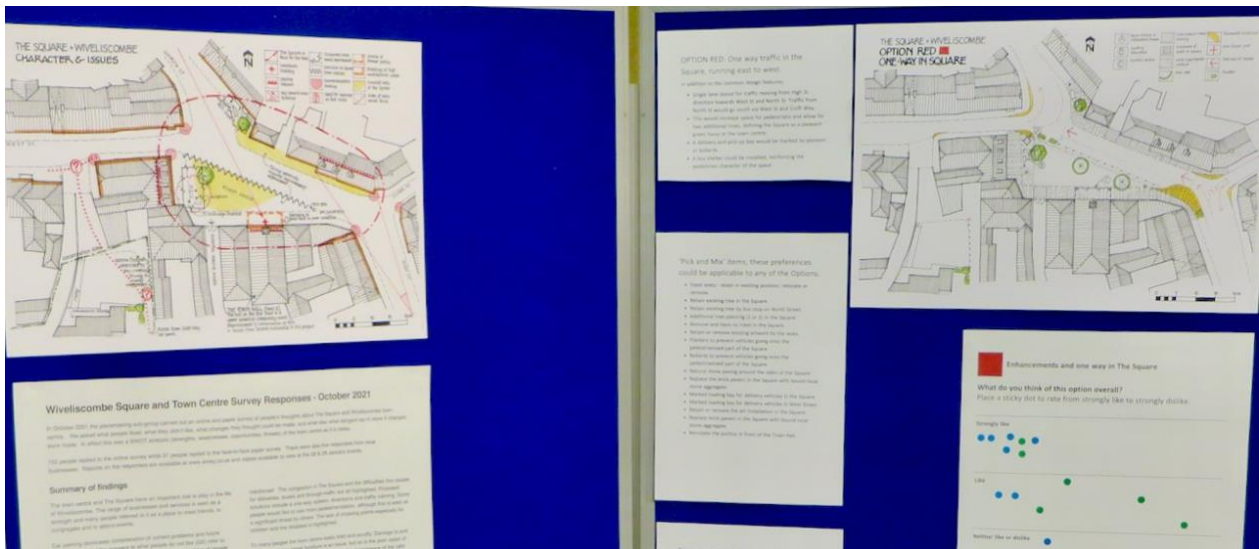


Wiveliscombe Square and Town Centre Options Feedback Community Centre Events – 28 & 29 January 2022

Methodology

Alongside presentations on five design options, feedback was collected on options and features from those attending events at Wiveliscombe Community Centre. Over 100 people attended. It is believed some choose to complete the online survey later, which also collected feedback.

Feedback at events was collected by placing sticky dots on sheets, which were alongside drawings of the options, and on comment sheets.



Feedback on options

Options could be rated from strongly like to strongly dislike. The tables below show how many people selected each choice on ratings. An overall average score has been calculated, from assigning -2 to strongly dislike, -1 for dislike, 0 for neither, 1 for like and 2 for strongly like. If the average score is above 0, the overall average rating is like, with the highest score possible being 2 (all rating as strongly like).

YELLOW - Enhancements to The Square and existing traffic circulation

-2	-1	0	1	2	SCORE
DISLIKE				LIKE	0.6
Strongly	Dislike	Neither	Like	Strongly	NUMBER
3	6	6	6	13	34

BLUE - Enhancements and limited parking in The Square

-2	-1	0	1	2	SCORE
DISLIKE				LIKE	-1.7
Strongly	Dislike	Neither	Like	Strongly	NUMBER
52	6	3	3	0	64

GREEN - Enhancements to The Square and West Street one way

-2	-1	0	1	2	SCORE
DISLIKE				LIKE	1.2
Strongly	Dislike	Neither	Like	Strongly	NUMBER
3	4	2	14	28	51

RED - Enhancements to The Square and One way in The Square

-2	-1	0	1	2	SCORE
DISLIKE				LIKE	-0.9
Strongly	Dislike	Neither	Like	Strongly	NUMBER
30	2	1	6	7	46

ORANGE - Enhancements and platform in The Square.

-2	-1	0	1	2	SCORE
DISLIKE				LIKE	1.3
Strongly	Dislike	Neither	Like	Strongly	NUMBER
4	3	3	13	36	59

More people responded to the option with limited parking in The Square (64) and least to the option which retained the existing traffic circulation (34).

The highest scores for liked options were:

- Enhancements and platform in The Square (+1.3).
- Enhancements to The Square and one way in West Street (+1.2).
- Enhancements to The Square and existing traffic circulation (+0.6).

Options with low average scores and disliked overall were:

- Enhancements to The Square and one way in The Square (-0.9).
- Enhancements and limited parking in The Square (-1.7).

Feedback on features

Features could be rated as like or dislike. The tables below show ratings given. An overall average score has been calculated, by assigning -1 to dislike and 1 for like. If the average score is above 0, the overall average rating is like, with the highest score possible being 1 (all rating as like).

SPECIFIC FEATURES	DISLIKE (-1)	LIKE (1)	SCORE
NEW SEATS			
– Existing position in The Square	1	8	0.8
– Located by tree	0	25	1.0
– Remove all seats from The Square	14	0	-1.0
Keep the artwork (black pillar) by the seats (dislike is to remove it)	31	3	-0.8
Reinstate the portico on the Town Hall (as shown in drawings)	3	43	0.9
Planters to prevent vehicles going onto the pedestrianised part of The Square	14	39	0.5
Marked loading bay in The Square for delivery vehicles	8	36	0.6
Marked loading bay in West Street for delivery vehicles	3	15	0.7
Widen the pavement corners at ‘pinch points’ entering The Square.	18	21	0.1
Replace existing paving with natural stone and replace bricks as shown in the option drawings	2	23	0.8
TREES			
– Retain the existing tree in The Square	0	30	1.0
– Add another one or two trees in The Square	2	36	0.9
– Remove the existing tree and have no trees	32	1	-0.9

Options with the highest like ratings were:

- Retain the existing tree in The Square (1.0).
- News seats located by tree (1.0).
- Add another one or two trees in The Square (0.9).
- Reinstate the portico on the Town Hall (0.9).
- News seats at existing position in The Square (0.8).
- Replace existing paving with natural stone and replace bricks as shown in the option drawings (0.8).
- Marked loading bay in West Street for delivery vehicles (0.7).
- Marked loading bay in The Square for delivery vehicles (0.6).
- Planters to prevent vehicles going onto the pedestrianised part of The Square (0.5).

Another option with a high rating, was the following, where the high overall dislike score indicates a preference to remove this artwork:

- Keep the artwork (black pillar) by the seats (-0.8).

Options with low ratings, but slightly more liking than disliking were:

- Widen the pavement corners at 'pinch points' entering The Square (0.1).

Options that were disliked by most overall were:

- Remove the existing tree and have no trees (-0.9).
- Remove all seats from The Square (-1.0).

Comments

Several people suggested combining traffic options. Three thought the platform (orange) should be combined with one-way in West Street (green). Two suggested both The Square and West Street should be one way. One suggested the platform (orange) should be combined with one-way in The Square (red). One suggested a longer one-way scheme up from the traffic lights, through The Square and out down West Street.

One though one-way schemes should be to East, so cars from Taunton are all encouraged to use Croft Way car park.

Changes supported and suggestions made were:

- Disabled parking bay in The Square (4).
- Enhancing The Square for people (4).
- More trees and greenery (3).
- Slowing down traffic (2).
- Unloading bays (2).
- Cycle parking.

- Bollards are better than planters.
- Planters neater than bollards.
- Use planters and bollards.
- Seats around trees.
- More short-term parking places in Town Hill, West Street and North Street.
- Balcony for use on portico.
- A lower speed 20 mph limit to calm traffic.

Concerns raised were:

- Widening pavements would create pinch-points on roads at corners, especially at the top of High Street and the junction with Silver Street (2).
- One-way schemes would lead to cars going faster (2).
- One way in The Square would lead to vehicles using Northgate instead, and more traffic in Silver Street and West Street.
- Parking in The Square (2).
- Dropped kerbs being blocked by parking.
- Buses having difficulty going through the town centre.
- Buses having difficulty in turning round with one-way schemes.
- Planters being intrusive.
- Appearance of buildings in The Square.

Wiveliscombe Square and Town Centre Options Feedback

Community Centre Events – 28 & 29 January 2022

COMMENTS IN FULL

ALL OPTIONS

- Widening pavements at pinch points around entrance to and opposite Silver Street is very likely to cause traffic congestion. Traffic coming up High Street to turn right into Silver Street cannot turn if something is coming out of Silver Street, this often results in a tailback up the High Street, until the right turn can be completed. Widening the pavements (narrowing the roadways) will make it worse.
- Please promote the square and centre to further enhance spaces for people to chat together - keeping this specialness in Wivey is so important. People first, cars second! Would a disabled parking bay on road by deliveries be helpful? No to one way - changes character and people drive faster.
- Slow down the traffic. Deliveries and disabled parking only - clean up the Square meeting place. Park somewhere else. Big problem with drop-kerbs. Problem with the bus getting through. The Square should be for the public not cars?
- Ticks for enhancements to the Square and existing traffic circulation, enhancements and limited parking in the Square, enhancements and one way in the Square.
- Ticks for enhancements to the Square and one way in West Street, enhancements and one way in the Square. Cycle parking - good idea.

YELLOW - Enhancements to The Square and existing traffic circulation

- Much more green + beautiful seats + planters + many more trees in Square would be lovely!
- Seats around existing trees to protect and enhance them. Do not like intrusive raised planters.

BLUE - Enhancements and limited parking in The Square

- I like the idea of surface and design influencing a pedestrian priority area though still allowing necessary traffic access. The centre of Wivey is the heart of community so the Square area needs to be protected, less cars but careful thought for those with mobility issues, therefore nearby parking needed. Places for bikes and mobility scooters etc.
- Parking outside coop creates a free for all struggle to park. There are yellow lines here for a reason. No thought here about the dilapidated state/appearance of the buildings. These are an

eyesore. Perhaps unsafe. Make the Square a place for people not angry car drivers. Raised platforms a good idea.

- New trees must not get in the way of the Christmas tree or reduce the use as an event space. Must keep the ability to park to use the shops. Electric points - excellent idea. There must be plans for the planters so they don't become an eye sore.

- This seems a wasted opportunity as so limited.

- I live above charity shop. Cars entering archway there need to be straight, so parking and road pinching opposite would be a big problem. In past, Co op had deliveries alongside shop where access, which is better. When Square was done, there had been parking planned in The Square but council decided, without anyone knowing, not to have parking spaces. This was a cause of upset at time. It was said parking for deliveries on The Square would be allowed, including heavy items for gun shop.

GREEN - Enhancements to The Square and West Street one way

NB Some comments included under Orange.

- Am concerned a one way system would speed up traffic and change 'free and easy' feel in West Street or anywhere.

- Planters neater than bollards. Perhaps another tree. Retain seating for cafe.

RED - Enhancements and One way in The Square

- And one way out through West Street.

- Please also enforce parking restrictions. Double yellow lines are routinely ignored, causing safety and traffic flow issues.

- One way could usefully be extended to West St. Crossing on North Street still needed.

- Planters not bollards.

- Consider the one way system in the opposite direction to encourage use of the car parking if coming from Wellington/Taunton direction.

- I am concerned if it is one way in the Square the traffic (lorry, tractor or car) will use Northgate as an alternative. When the Square or North Street were closed for repairs etc Northgate was very busy. The speeding up at down Northgate has to be seen to be believed. It is very dangerous (I live there). There are many children using Northgate to go to school and soon there will be many more. Therefore I feel this option would be very dangerous. I like the idea of bollards in the square with a key held at the coop as that is the shop that is open the longest.

ORANGE - Enhancements and platform in The Square.

- Can we combine the orange platform idea with a one way system in West Street? Have both.
- I like the concept of orange as it makes the Square primarily a pedestrian place. Assuming the red one-way system proves to be practical, it might be worth adding this to orange. We need as many short-term parking places as possible in Town Hill, West St, North St. But how do we stop them being used by residents in the daytime?

Planters or mix of planters and bollards.

Could the town hall portico be load-bearing so that when the town hall is used again, you can come out onto the balcony and have a coffee?

- A combination of green and orange? One way in red may lead to extra traffic in Silver Street golden hill 😞
- More greenery. Less emphasis on vehicles. More emphasis on the fact that this is a community space. Stop cars/SUVs parking on pedestrian area.
- I hope that green and orange are compatible - West Street is a hazardous area to negotiate either as a driver or pedestrian. I get that sharp corners and raised services could calm traffic, but I also favour the idea of a low speed limit. Milverton has done it!
- Green - I think this would be a great solution for cars but I do wonder how the bus will manage to turn round. Orange - this idea would need a clear design to understand what it might look like and how accessible it would be.
- Ticks for enhancements to the Square, one way in West St, one way in the Square, and platform in the Square. Put these three together so have a one way circle and a raised platform with 10 mph restriction. One way up from traffic lights and down West Street. Red - not good, this would channel more traffic down West Street which is already narrow and congested with regular hold ups. Orange - my preferred option especially if together with one way flow in both West Street and the Square.